



CONTACT:
307Westtown Rd. West Chester, Pa 19382
Phone: (302) 762-2250 (610) 430-3963
E-mail: info@colonypool.com
Book Online: www.colonypool.com/service-contract

COLONY POOL SERVICE | 2024 POOL CLOSING CONTRACT

NAME:

ADDRESS:

PHONE:

EMAIL:

CREDIT CARD INFORMATION (UPDATE REQUIRED)

CREDIT CARD NUMBER:

EXP:

CVV

POOL CLOSING SERVICES:

Winterize Pool

Extra charge to lower pool water at \$75.00 per hour.

Skimmers & returns will be plugged, necessary accessories will be removed and stored on premises. (Pumps, motors and diving boards will not be removed unless specifically requested). Tanks will be drained, and elements will be hosed off. We guarantee against frost damage to the filter equipment and piping caused by our negligence, provided work is completed prior to freezing weather. We will not winterize any domestic fresh water lines and will not be responsible for any damage whatsoever caused by subsurface water or tree roots, ground movement, storms or any circumstances beyond our control. **Plugs, chemicals, and any missing necessary parts will be billed in addition. Winter plugs, cables and cover must be out from storage on deck for technicians.****

- | | |
|--|----------|
| <input type="checkbox"/> Pool Only | \$295.00 |
| <input type="checkbox"/> Pool w/Spa | \$345.00 |
| <input type="checkbox"/> Extra Filter | \$50.00 |
| <input type="checkbox"/> Lower Water | \$75.00 |
| <input type="checkbox"/> Caretaker Floor Returns | \$50.00 |

Install Winter Cover

Clients cover will be installed and properly secured. Pool will be winterized and/or covered in condition found upon Colony Pool Service, Inc. arrival. Client is responsible for removing debris/leaves, maintaining the cover and water level, padding rough coping, and water bag maintenance in pool. Additional fees may be assessed for oversized pool covers, and covers with raised wall cable systems. Cover must be out on deck at scheduled appointment.

- | | |
|--|----------|
| <input type="checkbox"/> Safety Cover | \$130.00 |
| <input type="checkbox"/> Water Bag Cover | \$250.00 |

Winter Chemicals

- Winter Chemicals added to Pool at Pool Closing
- Extra Gallon of Winter Fluid recommended for pools with MESH COVERS or NO COVERS. (To be added by Customer in February or March).
- **PLEASE INDICATE IF POOL IS ON BAQUACIL/CLEAR COMFORT**

- | | |
|------------------------------|----------|
| <input type="checkbox"/> Yes | \$125.00 |
| <input type="checkbox"/> Yes | \$30.00 |
| <input type="checkbox"/> Yes | |

Filter Cleaning: Cartridges or Grids

Take filter cartridges/grids for end of the season soaking and cleaning.

It is highly recommended to have filter cartridges/grids soaked and cleaned at the end of the season to prevent back up at Spring assembly. Any repairs will be recommended and made in during the winter season. Filter parts will be returned prior to Spring opening. FILTER GRID REPAIRS: quote will be provided based on damage findings.

- | | |
|--|----------|
| <input type="checkbox"/> Yes | \$175.00 |
| <input type="checkbox"/> No | |
| <input type="checkbox"/> Replace New Carts | \$250.00 |

****charged after service completed**

Install Winter Cover ONLY

Customer's cover will be installed and properly secured ONLY. **No pool winterization included.**

- | | |
|--|----------|
| <input type="checkbox"/> Cover w/Cable | \$200.00 |
| <input type="checkbox"/> Water Bag Cover | \$250.00 |

Vacuum Pool Vacuum large debris from pool prior to closing.

- | | |
|------------------------------|----------|
| <input type="checkbox"/> Yes | \$145.00 |
|------------------------------|----------|

Diving Board Removal

- | | |
|------------------------------|---------|
| <input type="checkbox"/> Yes | \$75.00 |
|------------------------------|---------|

Salt Generator Cleaning (on site)

- | | |
|------------------------------|---------|
| <input type="checkbox"/> Yes | \$65.00 |
|------------------------------|---------|

COVER PUMP

- | | |
|------------------------------|----------|
| <input type="checkbox"/> Yes | \$275.00 |
|------------------------------|----------|

WINTER WATCH PROGRAM ☐ Yes \$175.00/ per visit + Chems. **Billed day of service.**

Our Winter Watch program protects your pool from algae infestation and helps prevent damage to the tiles and coping from ice and cold winter conditions. Our team will periodically (approximately 2-3 times over the winter) schedule service visit to your pool between your closing and opening dates. You will only be charged for the actual number of visits we make.

Closing Service Total:

Payment required to secure services. A minimum of 50% required with contract to reserve services, remaining balance collected day of service with card provided at sign up.

50% Deposit _____

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For convenience, we offer our clients an option to complete their Pool Closing Service Contract online via www.colonypool.com/service-contract. Please complete all information, and return back to Colony Pool Service, Inc. via info@colonypool.com or mail to reserve a date. **Prices quoted are for standard systems and pools up to 800 sq. ft. Additional charges will be assessed if your swimming pool is other than standard.**

We schedule appointments on a "first-come, first-serve" basis with completed signed contract and deposit. If we cannot honor your selected week, we will notify you with an alternate date. We highly recommend that you submit your appointment request as early as possible so that we may honor your selected week.

PLEASE SCHEDULE WORK THE WEEK OF _____ OR _____

ACCEPTANCE OF COLONY POOL SERVICE, INC. 2024 POOL CLOSING SERVICES CONTRACT—FRONT AND BACK AGREED AND ACCEPTED

The requested services, specifications, and conditions are satisfactory and are hereby accepted.

Colony Pool Service, Inc. is authorized to do the work as specified. Any and all additional repairs, replacement parts or chemicals necessary as noted in this Service Contract will be billed to you in addition to the contracted price.

Total outstanding balance is due for all services and supplies at the completion of the services rendered, or upon receipt of invoice. Please report any questions or concerns immediately with the service no later than (3s) business days of your service.

The absence of notification shall represent your agreement and acknowledgment that the service has been completed to your satisfaction.

A service charge of 2% per month (24% annually) is added to unpaid balances on all monies over 30 days. Should collection procedures be necessary, all interest, legal & collection fees will be sought for reimbursement.

You may cancel this transaction without any penalty or obligation within three (3) business days from the return receipt of COLONY POOL SERVICE, INC. Canceling appointment 72hr or less will result in a 50% charge of the service. Failure to notify COLONY POOL SERVICE, INC. in writing of no longer needing services, results in a 50% of service fees. To reschedule or cancel a service, please call the office: (302) 762-2250 or e-mail info@colonypool.com

X _____

CUSTOMER SIGNATURE

DATE

COLONY POOL SERVICE, INC. - SERVICE AGREEMENT PROVISIONS

NO WORK WILL BE SCHEDULED UNTIL A COMPLETED SIGNED CONTRACT WITH PAYMENT IS RECEIVED TO COLONY POOL SERVICE, INC.

You will be required to provide a credit card to keep on file for the duration of this Service Contract.

Your account must be current to receive service.

COLONY POOL SERVICE, INC. reserves the right to cancel any Agreement without notice and refund the deposit.

This Agreement becomes valid upon COLONY POOL SERVICE, INC. receipt of completed contract fully signed and understood by the Customer (or Lessee), accompanied with the remittance and accepted by COLONY POOL SERVICE, INC. executed in WEST CHESTER, PA. 19382.

Acceptance of this Agreement indicates your agreement to COLONY POOL SERVICE, INC. payment terms.

COLONY POOL SERVICE, INC. will endeavor to render prompt and efficient service as close to the requested date as possible. You will be notified of the schedule date by phone or email. COLONY POOL SERVICE, INC. assumes no responsibility for delays beyond our control.

DISCLOSURE

Colony Pool Service Inc. is not responsible for lowering the pool water, it is your responsibility to have water level lowered to proper level (Solid cover: 3" below tile and Mesh cover 12" below tile) If you choose to have COLONY POOL SERVICE, INC lower your water, an additional fee will be applied. Dependent on supply parts and chemicals may vary from season to season and a compensator may be needed to winterize pool if one is not available and is needed. This also applies to any plugs that may need replacing. Appointment windows for your scheduled service is between the hours of 8a-6p. **Our technicians cannot guarantee a specific time or arrival. Cover and winterization plugs MUST be out on deck for technicians prior to service, technicians will not enter dwellings. Any anchors that may be stuck will be addressed after the closing rush.