



2024 SPRING SERVICES

SHOP RETAIL/WATER TESTING:

307 Westtown Rd West Chester, PA 19382

(610) 430-3963

WE REQUIRE PAYMENT IN ADVANCE FOR SERVICES

PARTIAL POOL OPENING

POOL ONLY - \$265

Removing plugs, reassembling equipment, and starting the system. Deck equipment such as ladder, skimmer baskets and handrails will be reinstalled and must be left out for our technicians. Technicians will not enter dwellings to gather necessary equipment. Heater will be test fired. If heater ignition does not occur, a separate service call will be necessary. Cleaning and chemicals are not included. **Additional water feature pumps, jet pumps, \$40 per pump to summerize. DE included if applicable.*

POOL W/SPA - \$285

Same as above, for pools with spas. If your pool with spa has separate systems add \$125.00

***Additional charge of \$125 per return trip will be billed separately.*

*Any necessary parts will be provided, and billed separately. Water must be half way up skimmer to properly open pool, failure to do so will result in a return trip. **Partial Pool Opening DOES NOT include removal of pool cover, Spring Chemicals or Spring Pool Cleaning.***

SPRING CHEMICALS

Stain & Scale, Phosphate Remover, Shock, DE - \$95

Spring Chemicals does not balance pool water, it is only an initial treatment, highly recommended to start up pool at opening; required for our Maintenance clients. Most pools will require additional shock and balancing of chemicals for pool to be considered swim ready.

Salt not included, available for order and delivered at opening.

COVER REMOVAL

SAFETY COVER ONLY - \$155

Remove and fold cover only for client to store. Cover must be free of any water or debris prior to service appointment. Cover will be removed as is. We will not clean off covers of debris. Price based on standard pool cover sizes. Cover cleaning not included or performed.

Additional charges may apply for deck anchor repairs, oversized pool covers, and covers with raised wall cable systems.

WATER BAG TARP COVER ONLY - \$200 Same as above.

SPRING POOL CLEANING

Please allow up to 2 weeks after opening for completion of a pool cleaning especially when planning an event with your pool. Spring Chemicals will be charged with Spring Pool Cleaning service.

SPRING CLEANING \$145 PER HOUR

CPS will start the cleaning of the pool within 24-72hrs of the pool being opened; **pool cleaning will not done on the same day as the opening of the pool.** The clarity of the pool will dictate how much cleaning can accomplish by the technician within the hour. Vacuuming will be performed only after proper circulation of chemicals has occurred. Pool vacuums will not be installed until the pool is swim ready. Adding the pool vacuum prior to spring cleaning will delay the process in cleaning your pool. We recommend keeping filter running and backwashing if applicable to keep the filtration process moving.

Additional cleaning time beyond hour **may be required over multiple visits before you can enjoy the use of your pool.** Proper water chemistry is only attainable after continuous cleaning, chemical balance, and filtration. Clients are responsible to contact the office to inquire about up-to-date cost of the pool cleaning and/or to stop the Spring Cleaning service. CPS will continue to return until pool cleaning is complete and swim ready unless directed otherwise. Be advised that the total cleanup cost could be several hundred dollars and will vary from year-to-year due to water and weather conditions upon opening. **Maintenance clients must have a Spring Pool Cleaning prior to starting Maintenance services.**

COMPLETE POOL OPENING

POOL ONLY - \$465

Removing plugs, re-assemble pool equipment, starting the system, remove cover and spring chemicals. Deck equipment such as ladder, skimmer baskets and handrails will be reinstalled and must be left out for our technicians. Technicians will not enter dwellings to gather necessary equipment. Heater will be test fired. If heater ignition does not occur or water level is too low a separate service call will be necessary. Cleaning not included. Client responsible to clean debris on cover prior to pool opening. **Additional water feature pumps, jet pumps, \$40 per pump to summerize. DE included if applicable.*

POOL W/SPA - \$495

Same as above, for pools with spas. If your pool with spa has separate systems add \$125.00

***Additional charge of \$125 per return trips will be billed separately.*

*Any necessary parts will be provided, and billed separately. Water must be half way up skimmer to properly open pool, failure to do so will result in a return trip. **Spring Cleaning not included.***

POOL MAINTENANCE

Services include checking and cleaning pump, emptying skimmer baskets, brush down floors and walls of pool, if necessary, vacuuming pool, backwashing as needed and balancing water. Chemicals will be provided as necessary to balance chemistry, and will be billed separately. ****Additional charges apply to clean filter cartridges.**

- **WEEKLY - \$125 (once a week visit)**
- **BI-WEEKLY - \$135 (once every other week visit)**

Bi-Weekly maintenance clients are responsible to maintain water and chemical levels on the off week.

ACID WASH POOL

MUST CALL OFFICE FOR QUOTE

Recommended for pools that have been closed for an extended period of time and for pools that have excessive staining on the plaster. Service does not include water fill up.

COLONY POOL SERVICE | 2024 POOL OPENING CONTRACT

POOL OPENING SERVICES

Partial Pool Opening (POOL ONLY)	\$265	<input type="checkbox"/>
Partial Pool Opening (POOL & SPA)	\$285	<input type="checkbox"/>
Spring Chemicals	\$95	<input type="checkbox"/>
Cover Removal (Safety Cover)	\$155	<input type="checkbox"/>
Cover Removal (Water Bag/Tarp Cover)	\$200	<input type="checkbox"/>
Spring Cleaning (1hr/per visit)	\$145	<input type="checkbox"/>
Complete Pool Opening (POOL ONLY)	\$465	<input type="checkbox"/>
Complete Pool Opening (POOL & SPA)	\$495	<input type="checkbox"/>
Pool Maintenance Service Request		<input type="checkbox"/>

Payment required to secure services. Checks are acceptable, must be received prior to starting services. A minimum of 50% required with contract to reserve services, remaining balance collected day of service with card provided at sign up.

Service Total: _____ **50% Deposit:** _____



For convenience, we offer our clients an option to complete their Pool Opening Contract online via www.colonypool.com/service-contract. If using paper contract, please complete all information, and return back to Colony Pool Service, Inc. via info@colonypool.com or mail to reserve a date.

Credit Card Required (Visa, MasterCard, Amex, Discover)

(Card Number) _____ Exp. _____ CVV _____
Name: _____
Address: _____
City/Zip: _____
Phone: _____
Email: _____
Alt. Phone: _____
Special Instructions: _____

We schedule appointments on a "first-come, first-serve" basis with completed signed contract and card form or payment. If we cannot honor your selected week, we will notify you with an alternate date. We highly recommend you submit your appointment request as early as possible so that we may honor your selected week.

PLEASE SCHEDULE WORK THE WEEK OF _____
OR _____

ON THE DAY OF YOUR OPENING, PLEASE HAVE THE FOLLOWING AVAILABLE: (1) ACCESS TO POOL AREA, (2) BASKETS AND PARTS ON DECK; (3) ACCESS TO WATER; (4) ACCESS TO ELECTRICAL PANELS; AND, (5) ACCESS TO ANY AUTOMATION CONTROLS.

REQUEST FREE QUOTE

☐ Vinyl Liner ☐ Equipment Upgrades (Photos Required) ☐ Safety Cover ☐ Acid Wash

ACCEPTANCE OF COLONY POOL SERVICE, INC.

SPRING 2024 POOL OPENING CONTRACT -AGREED AND ACCEPTED:

The requested services, specifications, and conditions are satisfactory and are hereby accepted. Colony Pool Service, Inc. is authorized to do the work as specified. Any additional repairs, replacement parts or chemicals necessary as noted in this Service Contract will be billed to you in addition to the contracted price. Total outstanding balance is due for all services and supplies at the completion of the services rendered, and receipt of invoice. Please report any questions or concerns with the service within three (3) business days of service call. The absence of notification shall represent your agreement and acknowledgment that the service has been completed to your satisfaction.

A service charge of 2% per month (24% annually) is added to unpaid balances on all monies over 30 days. Should collection procedures be necessary, all interest, legal & collection fees will be sought for reimbursement.

You may cancel this transaction without any penalty or obligation within three (3) business days from the return receipt of COLONY POOL SERVICE, INC.

To cancel a service, call (302) 762-2250 or e-mail info@colonypool.com

X _____
CLIENT SIGNATURE **DATE**

COLONY POOL SERVICE, INC. - SERVICE AGREEMENT PROVISIONS

NO WORK WILL BE SCHEDULED UNTIL A COMPLETED SIGNED CONTRACT WITH PAYMENT IS RECEIVED TO COLONY POOL SERVICE, INC. You will be required to provide a credit card to keep on file for the duration of this Service Contract. Your account must be current to receive service. COLONY POOL SERVICE, INC. reserves the right to cancel any Agreement without notice and refund the deposit. This Agreement becomes valid upon COLONY POOL SERVICE, INC. receipt of completed contract fully signed and understood by the Customer (or Lessee), accompanied with the remittance and accepted by COLONY POOL SERVICE, INC. executed in West Chester, PA. Acceptance of this Agreement indicates your agreement to COLONY POOL SERVICE, INC. payment terms. COLONY POOL SERVICE, INC. will endeavor to render prompt and efficient service as close to the requested date as possible. You will be notified of the schedule date by phone or email. COLONY POOL SERVICE, INC. assumes no responsibility for delays beyond our control.

DISCLOSURES

COLONY POOL SERVICE, INC. is not responsible for refilling the pool with water or water bills to refill pool. Your pool must be filled at proper water level prior to service (half-way up the tile). If your pool is not at the proper level, we will have to reschedule your Spring Opening and you will be charged a service call fee of \$155.00. COLONY POOL SERVICE, INC. winterization parts and covers will be neatly placed on pool deck for customer to store. COLONY POOL SERVICE, INC. will not lift any covers above waist level and will not be responsible to place covers in storage on your property. Appointment windows for your scheduled service is between the hours of 8a-6p. Our technicians cannot guarantee a specific time of arrival.