

SPRING 2023 POOL OPENING SERVICE CONTRACT



SERVICE DEPARTMENT:
307 Westtown Rd West Chester, PA 19382
Phone: (302) 762-2250 (610) 430-3963
E-mail: info@colonypool.com
Book Online: www.colonypool.com/service-contract

CUSTOMER INFORMATION

NAME: _____

ADDRESS/DEVELOPMENT: _____

CITY: _____ STATE: _____ ZIP CODE: _____

PHONE PREFERENCE: (Mobile) _____ (Home) _____

EMAIL: _____

CREDIT CARD INFORMATION (UPDATE REQUIRED)

PAYMENT TYPE: ☐ VISA ☐ MASTERCARD ☐ DISCOVER ☐ AMEX ☐ CHECK (check must be given to technician prior to start of service)

CREDIT CARD NUMBER: _____

EXPIRATION DATE: _____ CSC (SECURITY CODE ON FRONT OR BACK OF CARD): _____

DEPOSIT ENCLOSED (MINIMUM OF 50% REQUIRED WITH CONTRACT TO RESERVE DATE): \$ _____

NAME AS IT APPEARS ON CREDIT CARD: _____

CARDHOLDER SIGNATURE: _____

POOL OPENING SERVICES:

COVER REMOVAL ONLY	Remove and fold for client to store for the season. Pool cover must be dry prior to service appointment to avoid additional charge. If Colony Pool Service, Inc. needs to pump pool cover and/or remove debris from pool cover, additional charge will be assessed, and billed separately. Price based on standard pool cover sizes. <i>Additional charge may be assessed for oversized pool cover, and covers with raised wall cable system.</i>	<input type="checkbox"/> SAFETY COVER <input type="checkbox"/> WATER BAG <input type="checkbox"/> TARP COVER	\$ 155.00 \$ 200.00
BASIC POOL OPENING	REMOVING ALL PLUGS, RE-ASSEMBLING OF POOL EQUIPMENT Client must have water level raised to operating level upon Colony Pool Service, Inc.'s arrival. All accessories and equipment removed at winterization must be left poolside for opening of pool such as ladders and handrails and baskets. CPS technicians do not enter dwelling looking for any equipment. If water level is too low and/or heater will not light, Colony Pool Service, Inc. will return back at a later date. Additional charge of \$125 for return trip will be billed separately. Any necessary parts will be provided, and billed separately. Water must be half way up skimmer to properly open pool. - BASIC Pool Opening DOES NOT Include Removal of Pool Cover or Chemicals.	<input type="checkbox"/> Pool only <input type="checkbox"/> Pool with spa	\$ 265.00 \$ 285.00
SPRING CHEMICALS	Includes stain and scale, phosphate remover and shock treatment (DE if applicable) **Price does not include Salt. If you would like salt delivered on opening day, check box.	<input type="checkbox"/> Yes <input type="checkbox"/> Yes, deliver salt bags	\$ 95.00 \$14.95 per bag # of bags _____ Total for salt: _____
INITIAL POOL CLEANING	If you would like initial pool cleaning you will be charged for summarization chemicals. If you select to have initial pool maintenance added to your package expect CPS to start cleaning of pool within 72 hours of the pool being opened. Clarity of the pool will dictate how clean or what our service technician can accomplish within the hour he is allowed for that day. We recommend calling when you can see deep end floor. CPS recommends keeping filter running and backwashing if applicable to keep the filtration process moving. You will be charged per visit even if its just adding more chemicals or backwashing if tech cannot see bottom upon technicians arrival.	<input type="checkbox"/> Yes	\$125.00/hour
WEEKLY/BI-WEEKLY MAINTENANCE SERVICE	Service includes: Check and clean pump and skimmer baskets, brush down floors and walls of pool, if necessary , vacuuming pool, backwash as needed, test and adjust pH, alkalinity, and hardness, check sanitizer (chlorine, bromine, etc.) and add, as needed, shock pool. Chemicals will be provided, as necessary, and billed separately. Bi-Weekly maintenances will have a 2.5Gal chlorine container delivered and adder per client on off week of service.	<input type="checkbox"/> Yes	Quote Request
COMPLETE POOL OPENING	REMOVING ALL PLUGS, RE-ASSEMBLING OF POOL EQUIPMENT, COVER REMOVAL AND SPRING CHEMICALS Client must have water level raised to operating level upon Colony Pool Service, Inc.'s arrival. All accessories and equipment removed at winterization must be left poolside for opening of pool such as ladders and handrails and baskets. CPS technicians do not enter dwelling looking for any equipment. If water level is too low and/or heater will not light, Colony Pool Service, Inc. will return back at a later date. Additional charge of \$125 for return trip will be billed separately. Any necessary parts will be provided, and billed separately. Water must be half way up skimmer to properly open pool.	<input type="checkbox"/> Pool Only <input type="checkbox"/> Pool with Spa	\$ 465.00 \$ 495.00

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SERVICE DEPARTMENT:
5107 Governor Printz Boulevard, Wilmington, DE
19809 Phone: (302) 762-2250 (610) 430-3963
E-mail: info@colonypool.com
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For convenience, we offer our clients an option to complete their Pool Opening Service Contract online via www.colonypool.com/service-contract. If using paper contract, please complete all information, and return back to **Colony Pool Service, Inc.** via info@colonypool.com or mail to reserve a date. Prices quoted are for standard systems and pools up to 800 sq. ft. for Spring 2023. Additional charges will be assessed if your swimming pool is other than standard.

We schedule appointments on a "first-come, first-serve" basis with completed signed contract and card form or payment. If we cannot honor your selected week, we will notify you with an alternate date. We highly recommend that you submit your appointment request as early as possible so that we may honor your selected week.

PLEASE SCHEDULE WORK THE WEEK OF _____ OR _____

SPECIAL INSTRUCTIONS:

ON THE DAY OF YOUR OPENING, PLEASE HAVE THE FOLLOWING AVAILABLE: (1) ACCESS TO POOL AREA, (2) BASKETS AND PARTS; (3) ACCESS TO WATER; (4) ACCESS TO ELECTRICAL PANELS; AND, (5) ACCESS TO ANY AUTOMATION CONTROLS.

ACCEPTANCE OF COLONY POOL SERVICE, INC. SPRING 2023 POOL OPENING SERVICE CONTRACT – FRONT AND BACK AGREED AND ACCEPTED:

The requested services, specifications, and conditions are satisfactory and are hereby accepted. Colony Pool Service, Inc. is authorized to do the work as specified. *Any additional repairs, replacement parts or chemicals necessary as noted in this Service Contract will be billed to you in addition to the contracted price.* Total outstanding balance is due for all services and supplies at the completion of the services rendered, and receipt of invoice. Please report any questions or concerns with the service within ten (10) business days of receipt of invoice. The absence of notification shall represent your agreement and acknowledgment that the service has been completed to your satisfaction.

A service charge of 2% per month (24% annually) is added to unpaid balances on all monies over 30 days. Should collection procedures be necessary, all interest, legal & collection fees will be sought for reimbursement.

You may cancel this transaction without any penalty or obligation within three (3) business days from the return receipt of COLONY POOL SERVICE, INC.

To cancel a service, call (302) 762-2250 or e-mail info@colonypool.com

X _____
CUSTOMER SIGNATURE DATE

COLONY POOL SERVICE, INC. - SERVICE AGREEMENT PROVISIONS

NO WORK WILL BE SCHEDULED UNTIL A COMPLETED SIGNED CONTRACT WITH PAYMENT IS RECEIVED TO COLONY POOL SERVICE, INC. You will be required to provide a credit card to keep on file for the duration of this Service Contract. Your account must be current to receive service. COLONY POOL SERVICE, INC. reserves the right to cancel any Agreement without notice and refund the deposit. This Agreement becomes valid upon COLONY POOL SERVICE, INC. receipt of completed contract fully signed and understood by the Customer (or Lessee), accompanied with the remittance and accepted by COLONY POOL SERVICE, INC. executed in Wilmington, Delaware 19809. Acceptance of this Agreement indicates your agreement to COLONY POOL SERVICE, INC. payment terms. COLONY POOL SERVICE, INC. will endeavor to render prompt and efficient service as close to the requested date as possible. You will be notified of the schedule date by phone or email. COLONY POOL SERVICE, INC. assumes no responsibility for delays beyond our control.

DISCLOSURES

COLONY POOL SERVICE, INC. is not responsible for refilling the pool with water or water bills to refill pool. Your pool must be filled at proper water level prior to service (half-way up the tile). If your pool is not at the proper level, we will have to reschedule your Spring Opening and you will be charged a service call fee of \$155.00. COLONY POOL SERVICE, INC. winterization parts and covers will be neatly placed on pool deck for customer to store. COLONY POOL SERVICE, INC. will not lift any covers above waist level and will not be responsible to place covers in storage on your property. Appointment windows for your scheduled service is between the hours of 8a-6p. Our technicians cannot guarantee a specific time or arrival.