

FALL 2022 POOL CLOSING SERVICE CONTRACT



SERVICE DEPARTMENT:
 5107 Governor Printz Boulevard, Wilmington, DE 19809
 Phone: (302) 762-2250 (610) 459-9592 Fax: (302) 762-2950
 E-mail: info@colonypool.com
 Book Online: www.colonypool.com/service-contract

CUSTOMER INFORMATION

NAME:

ADDRESS/DEVELOPMENT:

CITY:

STATE:

ZIP CODE:

PHONE PREFERENCE: (Mobile)

(Work)

(Home)

EMAIL:

CREDIT CARD INFORMATION (UPDATE REQUIRED)

PAYMENT TYPE: VISA MASTERCARD DISCOVER AMEX CHECK (check must be given to technician prior to start of service)

CREDIT CARD NUMBER:

EXPIRATION DATE: CSC (SECURITY CODE ON FRONT OR BACK OF CARD):

DEPOSIT ENCLOSED (MINIMUM OF 50% REQUIRED WITH CONTRACT TO RESERVE DATE): \$

NAME AS IT APPEARS ON CREDIT CARD:

CARDHOLDER SIGNATURE:

TYPE OF POOL: PLASTER PAINTED VINYL OTHER BRAND NAME: _____

TYPE OF SANITIZER: CHLORINE BROMINE SIMPLE SOLUTIONS/SYNERGY SALT BAQUACIL/CLEAR COMFORT OTHER

POOL CLOSING SERVICES REQUESTED:

Winterize Pool	<p>Extra charge to lower pool water at \$75.00 per hour. Skimmers & returns will be plugged, necessary accessories will be removed and stored on premises. (Pumps, motors and diving boards will not be removed unless specifically requested). Tanks will be drained, and elements will be hosed off. We guarantee against frost damage to the filter equipment and piping caused by our negligence, provided work is completed prior to freezing weather. We will not winterize any domestic fresh water lines and will not be responsible for any damage whatsoever caused by subsurface water or tree roots, ground movement, storms or any circumstances beyond our control. Plugs, chemicals, and any necessary parts will be billed in addition. Winter plugs, cables and cover must be out for technicians.**</p>	<input type="checkbox"/> Standard Pool	\$295.00
		<input type="checkbox"/> Standard Pool w/Spa	\$345.00
		<input type="checkbox"/> Caretaker Floor Returns	\$ 50.00
		<input type="checkbox"/> Extra Filter	\$ 50.00
		<input type="checkbox"/> Lower Water	\$ 75.00
Install Winter Cover	<p>Customer's cover will be installed and properly secured. Pool will be winterized and/or covered in condition found upon Colony Pool Service, Inc. arrival. Customer is responsible for removing debris/leaves, maintaining the cover and water level, padding rough coping, and water bag maintenance. Additional charge may be assessed for oversized pool cover, and covers with raised wall cable system. Cover must be out.</p>	<input type="checkbox"/> Mesh Cover	\$ 90.00
		<input type="checkbox"/> Solid Cover	\$130.00
Winter Chemicals	- Winter Chemicals added to Pool at Pool Closing	<input type="checkbox"/> Yes	\$ 75.00
	- Extra Gallon of Winter Fluid for pools with MESH COVERS or NO COVERS. To be added by Customer in February or March.	<input type="checkbox"/> Yes	\$ 30.00
	- PLEASE INDICATE IF POOL IS ON BAQUACIL/CLEAR COMFORT	<input type="checkbox"/> Yes <input type="checkbox"/> No	

For convenience, we offer our clients an option to complete their Pool Closing Service Contract online via www.colonypool.com/service-contract. Please complete all information, and return back to **Colony Pool Service, Inc.** via info@colonypool.com or mail to reserve a date. Prices quoted are for standard systems and pools up to 800 sq. ft. for Fall 2022. Additional charges will be assessed if your swimming pool is other than standard.

We schedule appointments on a "first-come, first-serve" basis with completed signed contract and deposit. If we cannot honor your selected week, we will notify you with an alternate date. We highly recommend that you submit your appointment request as early as possible so that we may honor your selected week.

PLEASE SCHEDULE WORK THE WEEK OF _____ OR _____

SPECIAL INSTRUCTIONS:

ON THE DAY OF YOUR CLOSING, PLEASE HAVE THE FOLLOWING AVAILABLE: (1) ACCESS TO POOL AREA; (2) POOL COVER; (3) WINTER PLUGS; (4) ACCESS TO WATER; (5) ACCESS TO ELECTRICAL PANELS; AND (6) ACCESS TO ANY AUTOMATION CONTROLS.

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ACCEPTANCE OF COLONY POOL SERVICE, INC. FALL 2022 POOL CLOSING SERVICES CONTRACT—FRONT AND BACK AGREED AND ACCEPTED

The requested services, specifications, and conditions are satisfactory and are hereby accepted.

Colony Pool Service, Inc. is authorized to do the work as specified. Any and all additional repairs, replacement parts or chemicals necessary as noted in this Service Contract will be billed to you in addition to the contracted price.

Total outstanding balance is due for all services and supplies at the completion of the services rendered, or upon receipt of invoice.

Please report any questions or concerns immediately with the service no later than (5) business days of your service.

The absence of notification shall represent your agreement and acknowledgment that the service has been completed to your satisfaction.

A service charge of 2% per month (24% annually) is added to unpaid balances on all monies over 30 days. Should collection procedures be necessary, all interest, legal & collection fees will be sought for reimbursement.

You may cancel this transaction without any penalty or obligation within three (3) business days from the return receipt of COLONY POOL SERVICE, INC.

To cancel a service, call (302) 762-2250 or e-mail info@colonypool.com

X

CUSTOMER SIGNATURE

DATE

COLONY POOL SERVICE, INC. - SERVICE AGREEMENT PROVISIONS

NO WORK WILL BE SCHEDULED UNTIL A COMPLETED SIGNED CONTRACT WITH PAYMENT IS RECEIVED TO COLONY POOL SERVICE, INC.

You will be required to provide a credit card to keep on file for the duration of this Service Contract.

Your account must be current to receive service.

COLONY POOL SERVICE, INC. reserves the right to cancel any Agreement without notice and refund the deposit.

This Agreement becomes valid upon COLONY POOL SERVICE, INC. receipt of completed contract fully signed and understood by the Customer (or Lessee), accompanied with the remittance and accepted by COLONY POOL SERVICE, INC. executed in Wilmington, Delaware 19809.

Acceptance of this Agreement indicates your agreement to COLONY POOL SERVICE, INC. payment terms.

COLONY POOL SERVICE, INC. will endeavor to render prompt and efficient service as close to the requested date as possible. You will be notified of the schedule date by phone or email.

COLONY POOL SERVICE, INC. assumes no responsibility for delays beyond our control.

DISCLOSURE

COLONY POOL SERVICE, INC. is not responsible for lowering the pool of water, it is your responsibility to have water level lowered to proper level (Solid cover: 3" below tile and Mesh cover 12" below tile) If you choose to have COLONY POOL SERVICE, INC lower your water, an additional fee will be applied. Dependent on supply parts and chemicals may vary from season to season and compensators may be needed to winterize pool if one is not available and is needed. This also applies to any plugs that may need replacing. Appointment windows for your scheduled service is between the hours of 8a-6p. **Our technicians cannot guarantee a specific time or arrival. Cover and winterization plugs MUST be out on deck for technicians prior to service, technicians will not enter dwellings.