

SPRING 2022 POOL OPENING SERVICE CONTRACT



SERVICE DEPARTMENT:
 5107 Governor Printz Boulevard, Wilmington, DE 19809
Phone: (302) 762-2250 (610) 459-9592 **Fax:** (302) 762-2950
E-mail: colonypool@colonypool.com
Book Online: www.colonypool.com/service-contract

CUSTOMER INFORMATION

NAME: _____

ADDRESS/DEVELOPMENT: _____

CITY: _____ STATE: _____ ZIP CODE: _____

PHONE PREFERENCE: (Mobile) _____ (Work) _____ (Home) _____

EMAIL: _____

CREDIT CARD INFORMATION (UPDATE REQUIRED)

PAYMENT TYPE: VISA MASTERCARD DISCOVER AMEX CHECK (check must be given to technician prior to start of service)

CREDIT CARD NUMBER: _____

EXPIRATION DATE: _____ CSC (SECURITY CODE ON FRONT OR BACK OF CARD): _____

DEPOSIT ENCLOSED (MINIMUM OF 50% REQUIRED WITH CONTRACT TO RESERVE DATE): \$ _____

NAME AS IT APPEARS ON CREDIT CARD: _____

CARDHOLDER SIGNATURE: _____

TYPE OF POOL: PLASTER PAINTED VINYL OTHER BRAND NAME: _____

SANITIZER: CHLORINE BROMINE SYNERGY/SIMPLE SOLUTIONS SALT BAQUACIL/CLEAR COMFORT OTHER

ADDITIONAL SERVICES/ESTIMATE REQUESTED:

<input type="checkbox"/> Renovations	<input type="checkbox"/> Coping/Tile Replacement	<input type="checkbox"/> Caulk	<input type="checkbox"/> Sandblast	<input type="checkbox"/> Pebble Tec®	<input type="checkbox"/> Replaster
<input type="checkbox"/> Equipment Upgrades	<input type="checkbox"/> Loop-Loc® or Merlin Safety Cover	<input type="checkbox"/> Spa Cover	<input type="checkbox"/> Baby-Loc® Safety Fence	<input type="checkbox"/> Indoctrination	
<input type="checkbox"/> Inspection	<input type="checkbox"/> Pool Maintenance (Weekly Service / Vacation Service)	<input type="checkbox"/> PowerWash	<input type="checkbox"/> Other		

POOL OPENING SERVICES REQUESTED:

Winter Cover Removal/ Fold for Storage	Remove, fold, and store pool cover on customer's property. Pool cover must be dry prior to service appointment to avoid additional charge. If Colony Pool Service, Inc. needs to pump pool cover and/or remove debris from pool cover, additional charge will be assessed, and billed separately. Price based on standard pool cover sizes. Additional charge may be assessed for oversized pool cover, and covers with raised wall cable system. (Length/Height)	<input type="checkbox"/> Mesh Cover	\$ 90.00
		<input type="checkbox"/> Solid Cover	\$ 130.00
Spring Pool Opening / Reassembly	Customer must have water level raised to operating level upon Colony Pool Service, Inc.'s arrival. All accessories and equipment removed at winterization must be left poolside for Spring Reassembly of Pool. If water level is too low and/or heater will not light, Colony Pool Service, Inc. will return back at a later date. Additional charge for return trip will be assessed, and billed separately. Any necessary repairs and/or parts will be provided, and billed separately. - Pool Opening/Reassembly Does Not Include Removal of Pool Cover or Chemicals.	<input type="checkbox"/> Standard Pool	\$ 265.00
		<input type="checkbox"/> Standard Pool with Spa	\$ 270.00
		<input type="checkbox"/> Caretaker Floor Returns	\$ 15.00
Spring Chemicals	Includes stain and scale, phosphate remover and chlorine (shock) Price does not include Salt.	<input type="checkbox"/> Yes	\$ 95.00
	- PLEASE INDICATE IF POOL IS ON BAQUACIL/CLEAR COMFORT	<input type="checkbox"/> Yes <input type="checkbox"/> No	
Vacuum Pool	This service will NOT be completed at day of Spring Pool Opening/Reassembly. Additional charge over (1) hour will be assessed to customer, and billed accordingly. Vacuuming service will continue until swimming pool is clean, clear, and ready for use. Additional charge will be assessed for any chemicals added, or used to aid in the clean up of pool water. If, for any reason, customer wishes to discontinue, please contact our office at (302) 762-2250. Note: This may take numerous visits, hours, and patience.	<input type="checkbox"/> Yes	\$125.00/hour
Weekly and/or Bi-Weekly Maintenance Service	Service includes: Check and clean pump and skimmer baskets, brush down floors and walls of pool, if necessary , vacuuming pool, backwash as needed, test and adjust pH, alkalinity, and hardness, check sanitizer (chlorine, bromine, etc.) and add, as needed, shock pool. Chemicals, repairs and/or parts will be provided, as necessary, and billed separately. Bi-Weekly maintenances will have a 2.5Gal chlorine container delivered and adder per client on off week of service.	<input type="checkbox"/> Yes	Quote Request
Empty and Clean Pool	Water will be pumped within 100' of deep end (directed by customer), and pool will be washed with proper solution. Colony Pool Service, Inc. cannot be responsible for damage to pool shell caused by underground hydrostatic water pressure. Customer is responsible for obtaining any necessary local permits relating to the discharge of swimming pool water, installing plugs and filling pool. Excessive debris, stains or discharge hose will be assessed additional charge, and billed separately. Pools larger than 20x40 may incur an additional charge.	<input type="checkbox"/> Standard Pool	\$1300.00

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For convenience, we offer our clients an option to complete their Pool Opening Service Contract online via www.colonypool.com/service-contract. If using paper contract, please complete all information, and return back to **Colony Pool Service, Inc.** via info@colonypool.com or mail to reserve a date. Prices quoted are for standard systems and pools up to 800 sq. ft. for Spring 2022. Additional charges will be assessed if your swimming pool is other than standard.

We schedule appointments on a "first-come, first-serve" basis with completed signed contract and card form or payment. If we cannot honor your selected week, we will notify you with an alternate date. We highly recommend that you submit your appointment request as early as possible so that we may honor your selected week.

PLEASE SCHEDULE WORK THE WEEK OF _____ OR _____

SPECIAL INSTRUCTIONS:

ON THE DAY OF YOUR OPENING, PLEASE HAVE THE FOLLOWING AVAILABLE: (1) ACCESS TO POOL AREA, (2) BASKETS AND PARTS; (3) ACCESS TO WATER; (4) ACCESS TO ELECTRICAL PANELS; AND, (5) ACCESS TO ANY AUTOMATION CONTROLS.

ACCEPTANCE OF COLONY POOL SERVICE, INC.

SPRING 2022 POOL OPENING SERVICE CONTRACT – FRONT AND BACK AGREED AND ACCEPTED:

The requested services, specifications, and conditions are satisfactory and are hereby accepted. Colony Pool Service, Inc. is authorized to do the work as specified. *Any additional repairs, replacement parts or chemicals necessary as noted in this Service Contract will be billed to you in addition to the contracted price.* Total outstanding balance is due for all services and supplies at the completion of the services rendered, and receipt of invoice. Please report any questions or concerns with the service within ten (10) business days of receipt of invoice. The absence of notification shall represent your agreement and acknowledgment that the service has been completed to your satisfaction.

A service charge of 2% per month (24% annually) is added to unpaid balances on all monies over 30 days. Should collection procedures be necessary, all interest, legal & collection fees will be sought for reimbursement.

You may cancel this transaction without any penalty or obligation within three (3) business days from the return receipt of COLONY POOL SERVICE OF DELAWARE, INC.

To cancel a service, call (302) 762-2250 or e-mail info@colonypool.com

X _____
CUSTOMER SIGNATURE DATE

COLONY POOL SERVICE, INC. - SERVICE AGREEMENT PROVISIONS

NO WORK WILL BE SCHEDULED UNTIL A COMPLETED SIGNED CONTRACT WITH PAYMENT IS RECEIVED TO COLONY POOL SERVICE, INC. You will be required to provide a credit card to keep on file for the duration of this Service Contract. Your account must be current to receive service. COLONY POOL SERVICE, INC. reserves the right to cancel any Agreement without notice and refund the deposit. This Agreement becomes valid upon COLONY POOL SERVICE, INC. receipt of completed contract fully signed and understood by the Customer (or Lessee), accompanied with the remittance and accepted by COLONY POOL SERVICE, INC. executed in Wilmington, Delaware 19809. Acceptance of this Agreement indicates your agreement to COLONY POOL SERVICE, INC. payment terms. COLONY POOL SERVICE, INC. will endeavor to render prompt and efficient service as close to the requested date as possible. You will be notified of the schedule date by phone or email. COLONY POOL SERVICE, INC. assumes no responsibility for delays beyond our control.

DISCLOSURES

COLONY POOL SERVICE, INC. is not responsible for refilling the pool with water or water bills to refill pool. Your pool must be filled at proper water level prior to service (half-way up the tile). If your pool is not at the proper level, we will have to reschedule your Spring Opening and you will be charged a service call fee of \$150.00. COLONY POOL SERVICE, INC. winterization parts will be neatly placed on pool deck for customer to store. COLONY POOL SERVICE, INC. will not lift any covers above waist level and will not be responsible to place covers in storage on your property. Appointment windows for your scheduled service is between the hours of 8a-6p. Our technicians cannot guarantee a specific time or arrival.